

# Melbourne Comp Crawlers – Privacy Policy

## Who We Are

We are a small RC hobby club that exists to enjoy friendly competitive driving in and around Melbourne, Australia. We run five vehicle classes, all roughly 1/10 scale, ranging from scale, off-road 4WDs all the way up to purpose-built, motor-on-axle, rock crawling machines.

Our website address is: <https://melbournecompcrawlers.com.au>.

We are passionate about privacy and data security and dislike spam as much as we like RC comp crawling. We will securely guard your information as if it were our own.

## What personal data we collect and why we collect it

Visitors may volunteer their name, email address and phone number via the Contact Us form. This data is kept on a local, secure and private database. The information is used only for communicating with the person who provided the information. With the sole exception of helper plug-ins on the website that are used to manage this information, such as a private Mailchimp account for the website to manage emails, this personal information never has been and never will be sold or shared with any third party without the explicit permission of each individual.

## Comments

When visitors leave comments on the website, we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymised string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here:

<https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

## Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Photographs and videos taken at events may be published on the website, but only with the explicit written acknowledgement of this by every individual, which is part of our waiver form which is signed by all participants on competition days.

## Cookies

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

### Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

### Analytics

Minimal web analytic data is collected by our site. This means very broad data such as the number of unique visits to a page in a given time frame and the approximate location of each visitor (to the Country and State level).

### Who we share your data with

With the sole exception of helper plug-ins on the website that are used to manage this information, such as a private Mailchimp account for the website to manage emails, this personal information never has been and never will be sold or shared with any third party without the explicit permission of each individual.

### How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognise and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

### What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

## Where we send your data

Visitor comments may be checked through an automated spam detection service. Your data may also be included in a website backup to a secure, offsite location for the primary purpose of website restoration in the event of web host failure, accidental or malicious data loss, or to roll-back from an unsuccessful website update. The backed-up data may be retained securely by the club for private archival reasons, but never in order to publish, share or sell it.

## Contact Information

Requests for more information may be made to: [craig@melbournecomp crawlers.com.au](mailto:craig@melbournecomp crawlers.com.au). The email address is monitored and all messages are replied to. Please check your spam/junk folder if no reply is received within a day or two – particularly with Gmail addresses, our initial emails seem to be quarantined falsely as spam.

## How we protect your data

Your personal information is maintained confidential by reasonable security procedures such as firewalls, information encryption and using SSL protocols while offline limiting employee access to the data.

Regardless of these implemented procedures, "100% secure" systems do not exist on the internet. Due to the inherent open nature of the Internet, third parties may unlawfully intercept or access transmissions or private communications.

Our Web Site is maintained in Australia. By using the Web Site, you authorise the export of your personal information to Australia. You also authorise its storage and use as specified above, when you provide such information to Melbourne Comp Crawlers.